# **Accessibility Statement**

Last updated: 30 September 2025

I aim to make this website and my online sessions accessible and usable for everyone. If you need information in a different format or an adjustment to attend online sessions, please ask: admin@rebornagaincounselling.com.

### What I do

- Use clear language and good colour contrast where possible. - Keep pages readable on mobile devices. - Offer captions or notes on request; I can use text chat alongside video. - Provide documents such as policies in accessible PDF; plain text on request.

## What you can request

- Larger print versions of documents. - Alternatives to colour-only instructions. - Adjusted session length or breaks where helpful. - Email summaries of key points after sessions when appropriate.

## How to request an adjustment

Email admin@rebornagaincounselling.com with the subject line Accessibility request. I will reply as soon as possible.

### **Feedback**

If you find something hard to use, please tell me which page or step and I will try to improve it.